



Orange County Homeless Response

Jason Austin, Behavioral Health Homeless Coordinator

Overview – Flood Control Channel Initiative

- February – March 2018: As a result of pending litigation, the County implemented a 30-day motel program for **637 former occupants** of the Santa Ana Flood Control Channels (FCC).
- FCC occupants were offered 30-day motel stays coupled with screenings and resource referrals.
- Screenings determined appropriate resources i.e. Full Service Partnerships, Detox, Recuperative Care, Housing, etc.

Flood Control Channel Initiative Outcomes

FCC Population	
Categories	Total Number of Occupants
Number of Evictions (prior to screenings)	70
Persons Leaving Motels on Their Own (prior to assessments)	7
Unknown Disposition	31
Total Number of Occupants Screened	589
TOTAL	697

- Approximately **48.5% accepted services**, **36% declined any sort of services or shelter** and **15.5% left the program** before they could be assessed.

Flood Control Channel Initiative Outcomes

- Of those that accepted services, approximately **44% entered into the County's Full Service Partnership program.**

FCC Occupants Who Were Assessed and Received Some Form of Shelter or Service Post-Motel Exit*

Categories	Total Number of Occupants
Full Service Partnerships	149
FSP Partners* *Individuals who are not eligible, but staying with partner who is eligible	22
Recuperative Care	5
Substance Use Residential Treatment	23
Crisis Residential	1
Shelters	78

*Other non-listed services include: nonprofit providers, hospitalization and incarceration

OC Health Care Agency's Homeless Services

- Behavioral Health Services
 - Outreach & Engagement Teams ('Blue Shirts')
 - Full Service Partnerships
 - Crisis Services (i.e. CAT/PERT)
 - Mental Health Outpatient Services
 - Substance Use Residential Treatment
 - MHSA Permanent Supportive Housing
- Physical Health Services
 - Comprehensive Health Assessment Team – Homeless (CHAT-H)
 - Recuperative Care (Whole Person Care)

Challenges/Lessons Learned

- Resources
 - Staffing, technology, leveraging community resources
- Data collection
 - Dedicated staff person inputting real-time data
 - Created an internal database
- Intra-/Inter-agency data sharing
 - HIPAA and 42 CFR limitations

Questions

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