



Put Some HEART into Your Outreach Team

Long Beach's Innovative Approach
to Addressing Homelessness

The Origins of an Idea

- ▶ The Way it had Always been Done
- ▶ Unfreezing the Status Quo
- ▶ Piloting a New Team



Making an Idea a Reality



- ▶ Responding for First Responders
- ▶ Embedding the HEART Team into the City's Outreach Structure
- ▶ Leaning into the Steep Learning Curve

A Coordinated Approach



- ▶ Basic amenities of shower facilities, mail & message center, and cell phone charging.
- ▶ Street Outreach Services
- ▶ Shuttle Transportation
- ▶ Federally Qualified Medical Facility
- ▶ Mental Health Services
- ▶ Integrated Case Management
- ▶ Housing Coordination

Communicable Disease Control



- ▶ HEART assists the Long Beach Health Department with disease surveillance
- ▶ Assists with locating individuals who have a communicable disease that requires follow up medical care

Hepatitis A Vaccinations

- ▶ In 2017, the Interdepartmental team and the Public Health Emergency Management (PHEM) team located and administered Hepatitis A Vaccinations as a proactive response to emerging HEP A outbreaks in neighboring counties
- ▶ Over 500 individuals were vaccinated within the City of Long Beach



Shigella Outbreak

- ▶ In 2018, the Interdepartmental team and the Public Health Emergency Management (PHEM) team worked to locate and treat individuals who were known to have contracted Shigella amongst the homeless population.
- ▶ The rapid, coordinated efforts assured the outbreak was contained to 9 confirmed cases.



Shigella sonnei

Shigella Outbreak cont.

- ▶ Outbreak was discovered on 10/10/18
- ▶ 4 cases reported within 5 days
- ▶ As of 10/21/18, 9 individuals contracted Shigella & 12 more experienced symptoms
 - ▶ 8 hospitalizations
 - ▶ No deaths
- ▶ Cases centered around Drake and Chavez Parks





Using What We've Learned for a Leap Forward

- Education Makes a Difference
- We can Cover more Ground Together
- Sometimes You Need an Interpreter
 - Big Data = Big Impact